

# **North Canterbury Enliven Service**

## **Role Description – Medical Driver**

### **Purpose of the Role:**

Is to provide a door to door service for Rangiora older people and people with disabilities who do not have their own transport or family or friends to assist them to medical appointments..

### **Outcomes for a Medical Driver:**

1. Knowing that you the Driver have made a difference in someone's life by providing transport to their medical appointment.
2. Having a sense of good will by giving the gift of time.

### **The Volunteer will have the following skills & abilities:**

1. An interest and empathy with people.
2. An ability to relate to and have the patience to transport.
3. A clean Driver's licence.
4. A pleasant, respectful and warm manner.

### **Commitment and location:**

1. The ability to commit to driving at least once a month.

### **Key Tasks will include:**

1. Ensuring that you have the correct name, address phone number and appointment time and place. Clarifying if the client has any health or mobility issues.

2. Before departing planning out the route from the persons house to the appointment location.
3. Contacting the person prior to the appointment to clarify the address and pick up time.
4. Picking up the person at the designated time from their home.
5. Taking the person to their appointment. Either waiting for the person or making an arrangement to pick them up.
6. Taking the person home. A prescription may be collected if agreed to.
7. Collecting the donation from the client for the transportation.
8. Speaking to the Regional Volunteer Co –ordinator if there are any issues or concerns.

**Extra things you will receive:**

1. A New Volunteer pack and Induction training.
2. A mid winter get together and an end of year celebration. A gift from the Totara Club clients.
3. A certificate of service once a year.

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